

Privacy policy:

We In-Solutions Global Pvt Ltd are registered at 601 / 602, Palm Spring, Above Croma, Link Road, Malad (West), Mumbai – 400 064

Maharashtra. INDIA hereafter referred as ISG .At ISG, we value your trust & respect your privacy.

This Privacy Policy provides you with details about the manner in which your data is collected, stored & used by us. You are advised to read this Privacy Policy carefully. By visiting ConsumerConnect.co.in powered by ISGPay website/WAP site/applications you expressly give us consent to use & disclose your personal information in accordance with this Privacy Policy. If you do not agree to the terms of the policy, please do not use or access www.consumerconnect.co.in website, WAP site or mobile applications.

Note: Our privacy policy may change at any time without prior notification. To make sure that you are aware of any changes, kindly review the policy periodically. This Privacy Policy shall apply uniformly to consumerconnect.co.in desktop website, applications

General

We will not sell, share or rent your personal information to any 3rd party or use your email address/mobile number for unsolicited emails and/or SMS. Any emails and/or SMS sent by ISGPay will only be in connection with the provision of agreed services & products and this Privacy Policy. Periodically, we may reveal general statistical information about ConsumerConnect.co.in.& its users, such as number of visitors, number and type of goods and services purchased, etc.

We reserve the right to communicate your personal information to any third party that makes a legally-compliant request for its disclosure.

Personal Information

Personal Information means and includes all information that can be linked to a specific individual or to identify any individual, such as name, address, mailing address, telephone number, email ID, netbanking details , debit card details, credit card number, cardholder name, card expiration date, information about your case filing details , including both parties identification and contact details , advocate details that may have been voluntarily provide by the user in connection with availing any of the services on ConsmerConnect.co.inpowered by ISGPAY .

When you browse throughConsumerConnect.co.in powered by ISGPAY , we may collect information regarding the domain and host from which you access the internet, the Internet Protocol [IP] address of the computer or Internet service provider [ISP] you are using, and anonymous site statistical data.

Use of Personal Information

We use personal information to provide you with services & products you explicitly requested for, to resolve disputes, troubleshoot concerns, help promote safe services, collect money, measure consumer interest in our services, inform you about offers, products, services, updates, customize your experience, detect & protect us against error, fraud and other criminal activity, enforce our terms and conditions, etc.

We also use your contact information to send you offers based on your previous orders and interests.

We may occasionally ask you to complete optional online surveys. These surveys may ask you for contact information and demographic information (like zip code, age, gender, etc.). We use this data

to customize your experience atConsumerConnect.co.in, providing you with content that we think you might be interested in and to display content according to your preferences.

Cookies

A "cookie" is a small piece of information stored by a web server on a web browser so it can be later read back from that browser. ConsumerConnect.co.in powered by ISGPAYuses cookie and tracking technology depending on the features offered. No personal information will be collected via cookies and other tracking technology; however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Links to Other Sites

Our site links to other websites that may collect personally identifiable information about you. ConsumerConnect.co.in powered by ISGPayis not responsible for the privacy practices or the content of those linked websites.

Security

ConsumerConnect.co.in has stringent security measures in place to protect the loss, misuse, and alteration of the information under our control. Whenever you change or access your account information, we offer the use of a secure server. Once your information is in our possession we adhere to strict security guidelines, protecting it against unauthorized access.

Consent

By using ConsumerConnect.co.in and /or by providing your information, you consent to the collection and use of the information you disclose on ConsumerConnect.co.in in accordance with this Privacy Policy, including but not limited to your consent for sharing your information as per this privacy policy.

The name and contact details of the Grievance Officer are provided below